



WELCOME

A note from the
Chairman & CEO
- ANOUP TREON



Anoup Treon

Dear Team,

I am pleased to tell you that in spite of these tough economic times our Group continues to grow. This summer sees the opening of new care homes in England (in Dorset and Durham), more children's services (in Southampton), and additions to our range of services for people with Learning Disabilities (in Scotland and in the North East).

At the same time, we continue our investment programme to upgrade and improve existing facilities and to increase our work in specialist areas— particularly dementia care. The quality of our services—as assessed by external regulators - continues to improve. The combined effect of these strategies and programmes is to further strengthen the position of our Group.

None of this could have been achieved without the skills and commitment of all our team members.

On behalf of myself and the Board, I thank you and pay tribute to your dedication and hard work.

European Lifestyles awarded

“Investor in People” STATUS

We are delighted to announce that European Lifestyles (specialist services division of European Care Group) has been recognized as an Investor in People in all of its services. *'Investor in People'* is a non-profit organisation which helps and recognises organisations which show commitment to improving their performance through their people. Investor in People status brings public accreditation for real achievements measured against rigorous national standards.

European Lifestyles children and education services have also been recognised for the second year running as centres of excellence for transitional planning and have been included in the government's **'Diverse Britain'** booklet.



Bowling in Cheshire



Manor House participates in
**National Dementia
 RESEARCH PROJECT**



Manor House Team

Manor House Nursing Home (*Oxfordshire*) has again proved its credentials of working at the forefront of research led dementia care. The home is a major participant in a government research project exploring the potential of personalised budgets in dementia care with Oxfordshire County Council and Age Concern.

Manor House is the only advanced dementia care service invited to take part in this project, which has resulted in many people having new opportunities to socialise and participate in activities or hobbies.

Specific successes include breaking a lady's social isolation by taking up water colours, which she very much enjoys doing in the company of her friends - and the gentleman, whose advancing dementia results in challenging behaviour, who is happiest in surroundings which are familiar - a sailing boat on nearby lakes and reservoirs.

Our PEOPLE



David Davis, Chief Operating Officer for European Care Homes, UK.

European Care Group would like to welcome Mr. David Davis as the new Chief Operating Officer of European Care Homes, UK.

David has replaced Mr. Geoff Wade and will have overall operating responsibility for the European Care Homes division in the UK.

David is an FCCA qualified Chartered Accountant with more than 15 years of industry experience. David brings with him substantial cross industry experience to the Care Homes Division. He has worked in a range of sectors including the NHS, Local Authorities, Retail, Investment Banking and Oil & Gas. David has also worked extensively as a Consultant to many public & private organisations and is a member of Institute of Independent Business (IIB).



Liz Schumacher, Director, Mental Health & ABI.

European Lifestyles is proud to welcome the new Director of Mental Health & ABI.

Liz has more than 16 years experience working within the NHS / Social Services and independent sectors. Liz's clinical and senior management background includes a Professional Mental Health Nurse qualification from the Nightingale Institute Kings College London, a Degree in Mental Health from Greenwich University and also NLP practitioner status.

More recently Liz was the Locality Manager for Mental Health & Older People's Services (Lead Nurse & Designated Officer for Vulnerable Adults) for a Health Care Trust in Northern Ireland. Liz has day-to-day operational responsibility for all the Mental Health and Acquired Brain Injury services in European Lifestyles.



Dovecote Community Spirit



DOVECOTE CARE HOME has again demonstrated that it has a special place at the heart of the local community. In the early hours of Saturday morning, 15th May 2010 Dovecote came to the rescue of

the local residents of High Spen when there was a fire in their garages.

The fire had engulfed the garages next to Dovecote, and the local fire brigade had to escort people to safety.

Fifty local residents were evacuated to Dovecote, where they were accommodated until it was safe for them to return home.

The local residents were grateful for the support that Dovecote provided, and showed their appreciation by sending kind words along with cards, flowers and chocolates.

Cornerstone receives "Outstanding" award from Ofsted

Congratulations to the Children's team at Cornerstone who have successfully achieved the "Outstanding" award for the third year from The Office for Standards in Education, Children's Services and Skills (Ofsted).

Such a prestigious award places the organisation in a strong position in terms of future referrals and gives confidence to placing authorities. We are very proud of the team of registered managers led by their Head of Services, Margaret Hanney.

Justin's Three Peak Challenge

Justin is one of our residents at the New Horizon Centre in Taunton. 15 year old Justin decided to take on Three Peaks Challenge this year. This involved conquering the highest mountain peaks in England, Scotland and Wales. Justin took up this challenge as part of a fund raising drive and all the proceeds will be donated to Breast Cancer Charity.

Justin successfully climbed all three peaks – Snowdon, Scafell Pike and Ben Nevis – having combined height of 3,407 metres, and raised more than £3000 for the charity.

Having conquered the Three Peaks, Justin has set himself a new challenge – climbing the highest mountain in the African continent, Mount Kilimanjaro (5,893 metres). He intends to undertake his new challenge later this year.

Justin would like to thank everyone for their kind donations. If you would like to find out more about Justin's progress, or would like to donate to this worthy cause, please visit:

www.justgiving.com/Justin-Henwood



Ben Nevis, Scottish Highlands



Cornerstone's Team



NEW DEVELOPMENTS

Gillingham Grange to be opened
September 2010



Lounge area at Gillingham

European Care Homes is pleased to announce that its latest specialist nursing home at Gillingham, Dorset, will open in September 2010.

Gillingham Grange Nursing Home is a purpose built 75 bed specialist centre providing complex dementia, palliative, nursing and day care services, offering a very high standard of person centred care within a "state of the art" environment. Residents will enjoy modern,

comfortable bedrooms with en-suite facilities and spacious lounges and corridors spread over 2 floors.

The home will also have a modern café, a social centre, broadband and Sky facilities.

Please contact Geraldine Cook, Programme Manager – South West, on 07966972156 for more details.

Rushyfields Care Centre
Launching Soon

European Care Homes is building a new specialist nursing home at Rushyfields, County Durham. The location is within easy travelling distances of Durham City, Crook, Bishop Auckland and Consett.

The project involves complete demolition of the old property, and construction of a new purpose built 42 bedroom home, split over two floors with an additional basement area. The home will have the benefit of landscaped gardens and secure patio area, set in the surrounding mature trees.

THE HOME IS EXPECTED TO BE OPENED IN THE LATTER PART OF 2010.



Exterior view of Rushyfields

New Horizon Centre
opens new services

European Lifestyles have recently opened new services in the Children's Residential Division. Greystokes Children's Home in Somerset (*registered for 2 children*) is part of the New Horizon Centre and became operational in March 2010. Abbey Chapel in Honiton, Devon, is registered for 2 children and came into operation in May 2010.

Peridot Children's home in Hampshire is registered for 4 children with Learning Disabilities, and is due to open in early Autumn 2010.

Adult
Learning Disability services

European Lifestyles are opening LD services in the North East of England. At the same time the Liverpool team continues to grow Supported Living Services.

The Group congratulates Carol Carney for her outstanding achievement in winning a major re-tendering (*and for gaining additional services*) in Liverpool.